

KAYHOE ROOFING

Customer Satisfaction Survey

Thank you for taking the Customer Satisfaction Survey. The survey should take only a few minutes of your time to complete. Click the "Submit by Email" button to submit the survey.

Please rate your satisfaction level with each of the following statements.

- 1 = Yes
- 2 = Improvement Needed
- 3 = No

| | 1 | 2 | 3 |
|--|-----------------------|-----------------------|-----------------------|
| 1. Was your initial call answered promptly and courteously? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Were you satisfied with the presentation by your estimator? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Was your estimate accurate and easy to understand? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Were you satisfied with the product offering? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Were you satisfied with the scheduling of your project? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. Did the installers maintain a clean jobsite? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. Are you satisfied with the finished product? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. Was your invoice easy to understand? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. Was your price competitive with other? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 10. Would you recommend Kayhoe Roofing? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 11. May we use you as a reference? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Additional comments/suggestions:?